



A-1722
B.Sc. (I.T.) (Sem. III) Examination
March / April – 2015
Business System - II

Time : 3 Hours]

[Total Marks : 70

Instructions :

(1)

<p>नीचे दर्शावेक निशानीवाणी विगतो उत्तरवही पर अवश्य कर्जवी. Fillup strictly the details of signs on your answer book.</p> <p>Name of the Examination : B.Sc. (I.T.) (Sem. III)</p> <p>Name of the Subject : BUSINESS SYSTEM - II</p> <p>Subject Code No. : 1 7 2 2 Section No. (1, 2,.....): Nil</p>	<p>Seat No. : □ □ □ □ □ □</p> <p style="text-align: center;">Student's Signature</p>
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- (2) Mention your choice clearly. Do not mix with different/odd option.
- (3) Right figure to the question indicates full marks.
- (4) All question are compulsory..
- (5) Explain with suitable Example/Block Diagram wherever necessary.

- 1 Answer the following: 18
 1. Explain Personnel Management.
 2. Explain Payroll System.
 3. Explain Retailing in India.

- 2 Answer the following: (Any three) 18
 1. What is HRD? Explain the importance of HRD?
 2. Explain Supply Chain Management?
 3. List out the mode of transportation. Explain any two in detail.
 4. What is CRM? Discuss advantages of CRM.

- 3 Write Short Note on any three. 18
 1. Sources of Recruitment
 2. Services Characteristics
 3. Logistics Process
 4. Difference between Training and Development.

4 Answer the following: (Any two)

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1. What is ERP? Explain advantages and disadvantages of ERP system.
 2. Explain Production Management. Discuss three general approaches to production system.
 3. Explain Inventory Management.
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