Instructions:

(1) Fill up strictly the details of your answer book.

(2) Figures to the right indicate full marks of the questions.

(3) All questions are compulsory.

(4) Explain with suitable Example/Block diagram wherever necessary.

1. Answer the following: 18
   2. Discuss Payroll System in detail.
   3. Explain the scenario of retailing in India.

2. Answer the following: (Any three) 18
   1. What is HRD? Explain the benefits of HRD?
   2. Discuss the importance of Supply Chain Management?
   3. List out the mode of transportation. Explain any two in detail.
   4. Discuss difference between Training and Development

3. Write Short Note on (Any three). 18
   1. Sources of Recruitment
   2. Services Characteristics
   3. Logistics Process
   4. CRM
4 Answer the following: (Any two)

1. What is ERP? Compare advantages and disadvantages of ERP system.
2. Explain Production Management? Discuss three general approaches to production system.
3. Discuss Inventory Management in detail.