Third Year B. Sc. (Computer Science) (Sem. VI) Examination
March / April - 2016
Organisation Structure & Behaviour

Time : Hours] [Total Marks : 70

Instructions :

(1) Fill up strictly the details of signs on your answer book.

Name of the Examination : THIRD YEAR B. Sc. (COMPUTER SCIENCE) (SEM. 6)

Name of the Subject : ORGANISATION STRUCTURE & BEHAVIOUR

Subject Code No. : 3 2 8 1 Section No. (1, 2, ....): NIL

(2) All questions are compulsory.

(3) Figures shown on the right side indicate full marks for that question.

1 Answer the following briefly : 14

(1) Why managers require knowledge of organizational behaviour?

(2) What is organizational development?

(3) How middle level management is different from lower level management?

(4) Describe two functions of attitude.

(5) How promotion is related to motivation?

(6) How leadership is different from management?

(7) How motivation is different from incentives?

2 (a) Explain factors that determine the type of structure chosen by an organization. 7

(b) Explain scope of management in detail. 7

OR

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2 (a) Explain informational role of manager in detail. 7
   (b) Explain human skills of manager in detail. 7

3 (a) Discuss characteristics of motivation. 7
     (b) Explain nature of motivation. 7

     OR

3 (a) Explain democratic style of leadership in detail. 7
     (b) Explain human skills of leadership in detail. 7

4 (a) Explain conceptual skills of leadership in detail. 7
     (b) Why people prefer to join BPO's? 7

     OR

4 (a) Explain democratic leadership style in detail. 7
     (b) Explain characteristic of attitude in detail. 7

5 Write short notes on: (any two) 14
   (1) Call centre
   (2) Importance of management
   (3) Decisional role of manager.