



**DRR-3281**  
**Third Year B. Sc. (Computer Science)**  
**(Sem. VI) Examination**  
**March / April - 2016**  
**Organisation Structure & Behaviour**

Time : Hours]

[Total Marks : 70

**Instructions :**

(1)

<p>नीचे दशांशके निशानीवाणी विगतो उत्तरवही पर अवश्य कभवी. Fillup strictly the details of signs on your answer book.</p> <p>Name of the Examination : THIRD YEAR B. Sc. (COMPUTER SCIENCE) (SEM. 6)</p> <p>Name of the Subject : ORGANISATION STRUCTURE &amp; BEHAVIOUR</p> <p>Subject Code No. : 3 2 8 1 Section No. (1, 2,.....) : NIL</p>	<p>Seat No. : □ □ □ □ □ □</p> <p>Student's Signature</p>
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- (2) All questions are compulsory.  
(3) Figures shown on the right side indicate full marks for that question.

1 Answer the following briefly : 14

- (1) Why managers require knowledge of organizational behaviour ?
- (2) What is organizational development ?
- (3) How middle level management is different from lower level management ?
- (4) Describe two functions of attitude.
- (5) How promotion is related to motivation ?
- (6) How leadership is different from management ?
- (7) How motivation is different from incentives ?

2 (a) Explain factors that determine the type of structure chosen by an organization. 7  
(b) Explain scope of management in detail. 7

OR

- 2** (a) Explain informational role of manager in detail. **7**  
(b) Explain human skills of manager in detail. **7**
- 3** (a) Discuss characteristics of motivation. **7**  
(b) Explain nature of motivation. **7**

**OR**

- 3** (a) Explain democratic style of leadership in detail. **7**  
(b) Explain human skills of leadership in detail. **7**
- 4** (a) Explain conceptual skills of leadership in detail. **7**  
(b) Why people prefer to join BPO's ? **7**

**OR**

- 4** (a) Explain democratic leadership style in detail. **7**  
(b) Explain characteristic of attitude in detail. **7**
- 5** Write short notes on : (any two) **14**  
(1) Call centre  
(2) Importance of management  
(3) Decisional role of manager.

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