RH-0802
M. Com. (Integrated Course) (Sem. VIII)
Examination
March - April - 2017
M.C. 8.1 : Management Concepts &
Organisational Behaviour - II

Time : 2 Hours] [Total Marks : 50

Instruction :

(1) Fill up strictly the details of signs on your answer book.

(2) Attempt all questions.

(3) Figures to the right indicate full marks of question.

1 Answer in brief: 10

(1) What is managerial grid ?

(2) What do you mean by conflict management ?

(3) What is resistance to change ?

(4) What is an OD intervention ?

(5) Modern approach to conflict.
2. (A) Explain, Hersey and Blanchard's situational theory of leadership

(B) Likert's four systems of leadership.

3. Explain the barriers to effective communication.

4. Write short notes on:

   (1) Level and types of organizational conflicts
   (2) Theories of planned change.