



AD-3281

**Third Year B. Sc. (Computer Science) (Sem. VI)
Examination**

March/April – 2015

Organisation Structure & Behaviour

Time : Hours]

[Total Marks : 70

Instructions :

(1)

नीचे दृष्टावेक निशानीवाणी विगतो उत्तरवही पर अवश्य कपवी.
Fillup strictly the details of signs on your answer book.

Name of the Examination :
THIRD YEAR B. SC. (COMPUTER SCIENCE) (SEM. VI)

Name of the Subject :
ORGANISATION STRUCTURE & BEHAVIOUR

Subject Code No. : **3 2 8 1** Section No. (1, 2,.....): **Nil**

Seat No. : [][][][][][][][]

Student's Signature []

- (2) All questions are compulsory..
- (3) Do not interchange sub-questions
- (4) Figures to the right indicate full marks of the question.

1 Answer the following questions briefly: (Any Five) 10

- (1) Define Organization Behaviour.
- (2) Write at least two points of difference between Leadership & Management.
- (3) Do you think it is possible to change behaviour? If Yes, how?
- (4) Why is motivation required in organization?
- (5) Define Leadership.
- (6) When might a leader be irrelevant?

2 (A) Explain functions of management in detail. 6

- (B) What are the different levels of Management? Explain them in detail. 6

OR

2 Explain characteristics of Attitude in detail. 12

- 3 (A) Explain the importance of Motivation. 7
(B) What are various factors affecting Attitude. 7

OR

- 3 What do you understand by Leadership Styles? Discuss 14
each leadership style in detail.

- 4 (A) "Motivation is continuous Process." Explain. 7
(B) What makes Leadership effective? 7

OR

- 4 (A) Explain nature of Motivation. 7
(B) Discuss functions of Attitude. 7

- 5 Mr. Ajay has recently retired after a long service of 30 10
years. He intended to start up a call centre. As a consultant
you are required to explain each and every step in detail for
setting up a call centre. You may assume any industry for
specification.

- 6 Write short notes : **(Any Two)** 10
(1) BPO
(2) Outsourcing
(3) Interpersonal role.