बिड संख्या/Bid Number: GEM/2026/B/8140558
दिनांक /Dated: 09-10-2026

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	24-10-2026 12:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	25-10-2026 12:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Gujarat
विभाग का नाम/Department Name	Education Department Gujarat
संगठन का नाम/Organisation Name	University Library Veer Narmad South Gujarat University
कार्यालय का नाम/Office Name	Estate
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :hod1.vnsgu.gj@gembuyer.in Buyer Email id: buycon29.ulvnsgu.gj@gembuyer.in
कुल मात्रा/Total Quantity	1
वस्तु श्रेणी /Item Category	Interactive Panels with CPU (Q2)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	1.5 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years)	9 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
टर्नओवर पात्रता मानदंड/Turnover eligibility criteria	To be verified by the buyer at the time of technical evaluation
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover	Yes | Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years Of Experience and Turnover	Yes | Complete

बिड विवरण/Bid Details	
विक्रेता से मांगे गए दस्तावेज़/**Document required from seller**	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/**Do you want to show documents uploaded by bidders to all bidders participated in bid?**	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / **Minimum number of bids required to disable automatic bid extension**	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / **Number of days for which Bid would be auto-extended**	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / **Number of Auto Extension count**	1
विगत प्रदर्शन /**Past Performance**	40 %
बिड से रिवर्स नीलामी सक्रिय किया/**Bid to RA enabled**	Yes
रिवर्स नीलामी योग्यता नियम/**RA Qualification Rule**	H1-Highest Priced Bid Elimination
बिड का प्रकार/**Type of Bid**	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /**Time allowed for Technical Clarifications during technical evaluation**	3 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/**Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)**	No
मूल्यांकन पद्धति/**Evaluation Method**	Total value wise evaluation
मध्यस्थता खंड/**Arbitration Clause**	No
सुलह खंड/**Mediation Clause**	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No

ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता / MII Purchase Preference

एमआईआई खरीद वरीयता / MII Purchase Preference	Yes
मेक इन इंडिया विक्रेताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में है / Purchase Preference to MII sellers availabele upto price within L1+X%	20
मेक इन इंडिया खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MII purchase preference	50

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% / Purchase Preference to MSE OEMs/ Service Provider available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	25

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
4. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.
5. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant /

Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
6. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
7. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
8. Preference to Make In India products (For bids < 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023.
OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017 and its subsequent Orders/Notifications issued by concerned Ministry .Benefits of MSE will be allowed only if seller/service provider is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

9. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs from the State of Bid Inviting Authority having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry/ State of Bid Inviting Authority. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017 and its subsequent Orders/Notifications issued by concerned Ministry. Benefits of MSE will be allowed only if seller/service provider is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
10. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 40% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

11. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1

will also be allowed to participate in RA in following cases:

i. If number of technically qualified bidders are only 2 or 3.
ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

Interactive Panels With CPU (1 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Bis Required	Yes

तकनीकी विशिष्टियाँ /Technical Specifications

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
DISPLAY	Display Technology	In-Plane Switching (IPS)
	Display Type	Anti-Glare LCD with Direct-lit LED
	Minimum Contrast Ratio	1000 : 1, 1100 : 1, 1200 : 1, 1300 : 1, 1400 : 1, 1500 : 1, 1600 : 1, 1700 : 1, 1800 : 1, 1900 : 1, 2000 : 1 Or higher
	Minimum Display Panel Size, Diagonal (in Inches)	98, 100, 105, 110 Or higher
	Minimum Display Resolution (Horizontal x Vertical) (in Pixels)	4K UHD - 3840 x 2160 Or higher
	Display Brightness (in Nits)	450, 500, 550, 600, 800, 1000 Or higher
	Minimum Panel Life (in Hours)	50000 Or higher
TOUCH SCREEN	**Touch Interface**	Touch Sensitive as well as Pen Driven
	Touch Technology	Infrared (IR)
	Number of Touch Points (in Number)	20, 40 Or higher
	Additional Softwares	Device Management Software, NA
	On Site Warranty Support (in Years)	3 Or higher
CPU	**Type of CPU**	Inbuilt CPU with Slot Provision for Open pluggable Specification (OPS)
	Number of Cores	4, 6, 8 Or higher
	Memory (in GB)	4, 8, 16 Or higher
	SSD Storage Capacity (in GB)	64 Or higher

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	Provision of Slot for Open pluggable Specification (OPS)	Yes, No
OPTIONAL ITEM	**Open pluggable Specification (OPS) included in scope of supply**	Yes
	Pre-Install Software (OS) for Open pluggable Specification (OPS)	Windows
	Memory (in GB) for Open pluggable Specification (OPS)	8
PORTS	**Number of Input HDMI Ports**	2, 3, 4 Or higher
	Number of Output HDMI Ports	0, 1 Or higher
	In-built Speakers	Yes
	Mounting	Wall Mount
CONNECTIVITY	**Availability of Bluetooth Connectivity**	Yes. Inbuilt
	Bluetooth Version	5.2, 5.3 Or higher
	Availibility of Wi-Fi Connectivity	Yes. Inbuilt
	Wi-Fi Connectivity	802.11n (2.4 or 5 GHz) Or higher
ACCESSORIES	**Number of Electronic Pen or Stylus Each Panel**	0, 1, 2 Or higher
	Additional HDMI Cable	0

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Patil Dineshkumar Ramchandrabhai	395007,VEER NARMAD SOUTH GUJARAT UNIVERSITY, Udhna Magdalla Road, Surat	1	15

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Generic**

   OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be (Increased quantity ÷ Original quantity) × Original delivery period (in days), subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. **Buyer Added Bid Specific ATC**

   Buyer uploaded ATC document Click here to view the file.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues

or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---

VEER NARMAD SOUTH GUJARAT UNIVERSITY, SURAT

Udhna–Magdalla Road, Surat, Gujarat – 395007 | www.vnsgu.ac.in

GeM BID ATC DOCUMENT

Procurement, Supply, Installation, Commissioning and Comprehensive Warranty Support of Interactive Panels (98 INCH") with Inbuilt CPU – 01 Nos.

Particulars	Details
GeM Bid Number	GEM/2026/B/8140558
Bid Dated	09-10-2026
Bid End Date/Time	24-10-2026
Bid Extended End Date (if 3 bids received by first end date)	27-10-2026
Bid Opening Date	25-10-2026
EMD AMOUNT	NOT APPLICABLE
Bid Offer Validity (from End Date)	180 Days

PART – A : SCOPE OF WORK

This section outlines the scope of supply, installation, commissioning, and comprehensive warranty support of **Interactive Panels (01") with Inbuilt CPU** for Veer Narmad South Gujarat University (VNSGU), Surat, strictly as per the technical specifications and bidding terms published in the GeM Bid Document and detailed in **Appendix – A (Technical Specification & Compliance Sheet)**.

1. Purpose

To procure, supply, install, and commission Interactive Panels with Inbuilt CPU for academic and administrative use across the University, ensuring standardized performance, connectivity, and support at all designated locations.

2. Scope of Supply

The successful bidder shall, on a complete turnkey basis:

- Supply 01 **(One)** factory-sealed, brand-new Interactive Panels (01" diagonal) with Inbuilt CPU, conforming strictly to **Appendix – A**
- Supply the mandatory Optional Item (OPS – Open Pluggable Specification) module with Windows OS, 4GB RAM as included in the scope of supply against each panel
- Supply the mandatory accessories/additional specification items against each panel: External Wireless Speaker Phone, and minimum 2 electronic pens/stylus for panel
- Ensure installation, commissioning, and basic configuration (wall mount / floor mount / mobile floor mount, as directed) at all designated University locations as per the delivery schedule
- Provide all standard accessories (mounting kit, HDMI cable, power cord, remote, USB cable) and complete documentation/user manuals with each unit

3. Warranty & Support

- Minimum **3 (three) years** comprehensive on-site warranty on each Interactive Panel, covering the panel, touch module, inbuilt CPU, OPS module, and all supplied accessories
- The OEM or its authorized bidder/partner shall maintain a functional service centre within the State of Gujarat to meet service response commitments
- After-sales service shall strictly adhere to the timelines defined in the SLA (Part – B)
- No additional cost shall be charged to the University during the warranty period

4. Delivery & Installation

- Delivery: within **30 (thirty) days** of Purchase Order (PO) issuance, as per the Delivery Days indicated against the Consignee in the GeM bid
- Installation & Commissioning: within **30 (thirty) days** of delivery
- Locations: 01 units shall be installed as per the location schedule to be provided by the University at the time of Purchase Order
- Any delay shall be communicated in writing and shall require prior approval of the competent authority of the University

5. Compliance

- The bidder shall submit the duly filled Technical Compliance Sheet at **Appendix – A**, confirming compliance against every published GeM specification parameter and every Additional Specification Parameter (mandatory) of the bid

- Any deviation from the published specification shall be declared with full justification; unexplained deviations may render the bid technically non-responsive
- All terms shall comply with GeM guidelines, the Gujarat State Procurement Policy (GPP), 2024, and the Public Procurement (Preference to Make in India) Order, 2017, as applicable to this bid

6. Financial Ceiling & Local Content

The Estimated Bid Value has not been separately published for this bid; the bid shall be evaluated on a **Total Value Wise Evaluation** basis.

As Purchase Preference under the Public Procurement (Preference to Make in India) Order, 2017 is enabled for this bid (MII Purchase Preference: Yes), **only Class-I and Class-II Local Suppliers, as defined in the said Order, are eligible to participate**; Non-Local suppliers are not eligible, except that eligible Micro and Small Enterprises shall be allowed to participate. Minimum local content required is **50% for Class-I** and **20% for Class-II** Local Suppliers, respectively (see Annexure – V).

PART – B : SERVICE LEVEL AGREEMENT (SLA)

This Service Level Agreement defines the timelines and service commitments expected from the selected bidder/OEM for the supply, installation, and support of Interactive Panels with Inbuilt CPU, in accordance with Part – A (Scope of Work), GeM guidelines, and the Gujarat Procurement Policy (GPP), 2024.

1. Applicability of GeM SLA Conditions

The standard Service Level Agreement (SLA) prescribed under GeM for the relevant Goods category (Interactive Panels with CPU – Q2) shall be applicable and binding on the Seller/OEM. In case of any inconsistency between the GeM GTC/Product SLA and the University-specific conditions herein, the provision offering higher protection or benefit to the University shall prevail, subject to GeM rules.

2. Installation Timeline

- Delivery of 01 units must be completed within **30 (thirty) days** from the date of the Purchase Order (PO)
- Installation and commissioning of each delivered unit must be completed within **30 (thirty) days** of delivery
- Any delay must be communicated in writing and approved by the competent authority of the University

3. Uptime and Support

- A minimum uptime of **95%** must be maintained during the warranty period
- On-site technical support shall be provided at no additional cost throughout the warranty duration
- All service/support requests must be responded to within **48 hours** of complaint logging

4. Resolution Time

Issue Type	Response Time	Resolution Time
Critical Hardware Failure	Within 24 hours	Within 48 hours
Minor Technical Issue	Within 24 hours	Within 72 hours
Warranty Service Call (OEM)	Within 48 hours	Within 72 hours from response

5. OEM Responsibility

- The OEM shall be fully responsible for post-supply support through its authorized service network
- The OEM or its authorized partner must maintain a functional service centre in the State of Gujarat to meet service response commitments
- A Service Escalation Matrix must be submitted by the bidder as per Annexure – IV, Part D
- OEM Authorization Certificate must be provided as per Annexure – IV, Part E

6. Documentation Requirements

The successful bidder must provide the following after installation of each unit:

- Duly signed Installation & Commissioning Report, certified by the University-designated officer
- OEM-issued Warranty Certificate for unit
- Serial Number List of all units supplied, along with configuration compliance confirmation against Appendix – A

7. Change of Product / Configuration

The Seller shall not change the make, model, configuration, or specifications of the approved product without prior written approval of the University and compliance with GeM rules. Any unauthorized change shall be treated as a material breach of contract.

8. Prohibition on Sub-Standard or Substitute Supply

Supply of sub-standard, refurbished, re-conditioned, or substitute products is strictly prohibited. Any such instance shall be treated as a gross violation and may lead to rejection, penalty, or termination as per GeM rules.

9. Safety & Statutory Compliance

The Seller/OEM shall ensure that the supplied panels, UPS, and camera comply with applicable BIS/CRS certification requirements (as declared in Appendix – A) and all other applicable safety, environmental, and energy norms. Any non-compliance shall be rectified at the Seller's cost.

10. Insurance & Risk

The Seller shall bear the risk of loss or damage to the product(s) until successful delivery and acceptance. The University shall not be responsible for any loss or damage prior to acceptance.

11. Termination, Force Majeure & Dispute Resolution

Termination and Force Majeure shall be governed by the GeM General Terms & Conditions (GTC). As per the GeM Bid Document, **no Arbitration Clause and no Mediation Clause has been invoked for this bid**. Subject thereto, exclusive jurisdiction shall vest with the courts at Surat, Gujarat.

12. Mode of Communication & Clarifications

All communications, queries, representations, and requests for clarification shall be made only through the Government e-Marketplace (GeM) portal, or through the designated Grievance Redressal contacts published in the GeM bid (HOD: hod1.vnsgu.gj@gembuyer.in; Buyer: buycon29.ulvnsgu.gj@gembuyer.in). Clarifications, corrigenda, or amendments issued only through the GeM portal shall be treated as valid, binding, and final.

13. Governing Law & Final Authority

This contract shall be governed by the GeM General Terms & Conditions (GTC), the Gujarat State Procurement Policy, 2024, as amended, University rules and regulations, and applicable laws of India. The Hon'ble Vice-Chancellor/Registrar, Veer Narmad South Gujarat University, shall be the final authority in all contractual and administrative matters, subject to GeM rules and applicable law.

PART – C : PAYMENT TERMS

The following payment terms shall be applicable to the selected bidder upon satisfactory supply, installation, commissioning, and acceptance of the Interactive Panels by Veer Narmad South Gujarat University (VNSGU), Surat, in accordance with the GeM bid conditions.

1. Payment Milestone

1.1 No advance payment shall be made under any circumstances.

1.2 100% payment shall be released after successful delivery, installation, commissioning, and acceptance of all 25 units, and after submission and verification of the following documents:

- Signed Installation & Commissioning Report duly certified by the University-designated officer
- Tax Invoice and Delivery Challans
- OEM Warranty Certificate for unit
- Serial Number List and Technical Compliance/Configuration confirmation (Appendix – A)
- Electronic Performance Bank Guarantee (ePBG) equal to **5% (five percent) of the order value, valid for 38 (thirty-eight) months**, through the advisory bank State Bank of India, as per the ePBG Detail published in the GeM bid

2. Mode of Payment

2.1 Payment shall be made by Veer Narmad South Gujarat University, Surat, through electronic bank transfer (RTGS/NEFT), after submission of all supporting documents and their verification.

2.2 The bidder shall provide correct bank account details and a valid GST registration certificate along with the invoice.

3. Conditions for Payment Release

3.1 All supplied items must strictly match the specifications in Appendix – A and the GeM bid documents.

3.2 Any deviation, deficiency, short supply, or non-conformity may lead to withholding of payment, wholly or partly, until rectified to the satisfaction of the University.

3.3 Payment shall be subject to verification and certification by the University's Technical Committee or designated representative, whose decision shall be final and binding for this purpose.

4. No Claim for Late Payment

The bidder shall not be entitled to claim any interest, penalty, or compensation on account of delay in payment arising from internal administrative, budgetary, or accounting procedures of the University. Submission of the bid shall be deemed unconditional acceptance of this condition.

5. Statutory Deductions

All applicable statutory deductions, including GST TDS/Income Tax TDS, if any, shall be made as per prevailing Government rules. GST shall be paid subject to compliance with GST laws.

PART – D : MINIMUM ELIGIBILITY CRITERIA

The bidder shall meet the following minimum eligibility requirements, as published in the GeM Bid Document (GEM/2026/B/8140558), and shall submit the corresponding declarations and supporting documents in the prescribed Annexures. Failure to submit any mandatory Annexure or required supporting document in the manner specified shall render the bid non-responsive and liable for rejection.

1. OEM Authorization Requirement

The bidder must be either:

- The Original Equipment Manufacturer (OEM) of the offered Interactive Panels, OR
- An authorized partner/dealer/distributor of the OEM, duly authorized to supply, install, and provide after-sales support

Proof required: OEM – self-certification on company letterhead; OEM-Authorized bidder – OEM Authorization Certificate, strictly in accordance with **ANNEXURE – IV, Part E**.

2. Legal Registration

The bidder must be a legally registered entity in India (Proprietorship / Partnership / LLP / Private Ltd. / Public Ltd.).

Proof required: GST Registration Certificate, PAN Card, Certificate of Incorporation or equivalent registration document, submitted with **ANNEXURE – IV, Part B**.

3. Financial Turnover

The bidder shall submit a declaration of average annual turnover for the last 3 (three) financial years, ending 31st March of the previous financial year, strictly in accordance with **ANNEXURE – I**:

- Minimum Average Annual Turnover of the Bidder (3 years): **₹ 1,50,000/- .**
- Average Turnover of the OEM of the offered product (last 3 years): **₹ 9,00,000/-**

Clarifications:

- For product bids, turnover of the OEM and/or the Bidder shall be considered, as permitted in the bid.
- MSME / NSIC / DPIIT Startup-based exemption from turnover shall be applicable ONLY to the OEM, and not to a Seller / Trader / Authorized Dealer who is not the OEM. MSE and Startup relaxation for Years of Experience and Turnover is marked “Yes | Complete” in the GeM bid.
- Even where exemption is claimed, actual turnover details of the Bidder and OEM shall be compulsorily declared, even if below the prescribed threshold.
- Turnover eligibility shall be verified by the buyer at the time of technical evaluation, as stated in the GeM Bid Document.

4. Past Experience & Past Performance

The bidder or its OEM {themselves or through reseller(s)} shall have regularly manufactured and supplied the same or similar category product to a Central/State Govt Organization/PSU for a minimum of **3 (three) years** before the bid opening date, and shall have supplied the same or similar category products for **40% of the bid quantity** (Past Performance criterion) in at least one of the last three financial years, strictly in accordance with **ANNEXURE – II**.

Minimum Work Requirements (Past Experience, one of the following, as per University's internal working note – to be read together with the GeM criterion above):

- One similar completed work of 35% of bid value, OR
- Two similar completed works of 20% of bid value each, OR

- Three similar completed works of 15% of bid value each

Proof required: Copy of Work Order(s), and any one of – Consignee's Acceptance/Release of Payment Code, Satisfactory Completion Certificate issued by client, or Proof of Payment (Bank Statement / Payment Advice / TDS Certificate).

Clarifications:

- MSME / NSIC / DPIIT Startup-based exemption from past experience shall be applicable ONLY to the OEM.
- Even where exemption is claimed, existing experience details shall be compulsorily disclosed, even if below the minimum requirement.

5. Earnest Money Deposit (EMD)

NOT APPLICABLE FOR THIS BID.

Clarifications:

- EMD exemption in product bids shall be applicable ONLY if the OEM is eligible under MSME / NSIC / DPIIT Startup provisions; only manufacturers (for goods) are eligible for exemption and traders are excluded.
- MSME / Startup registration of the Seller / Trader / Authorized Dealer (where Seller is not OEM) shall NOT be considered for EMD exemption.

6. Bidder Information, OEM Authorization & General Acceptance

The bidder shall furnish complete Bidder information, OEM authorization/self-certification, Bank details, Escalation Matrix, and unconditional acceptance of the Scope of Work, GeM GTC, Product SLA, and Payment Terms, strictly in accordance with **ANNEXURE – IV**. The detailed technical specifications and compliance parameters for the offered Interactive Panels are provided separately in **Appendix – A (Technical Specification & Compliance Sheet)**, which forms an integral part of the bid.

7. Land Border Declaration & Class of Supplier / Local Content

The bidder shall submit a declaration, strictly in accordance with **ANNEXURE – V**, covering (a) compliance with land border sharing country restrictions under Rule 144(xi) of GFR, 2017/GeM GTC Clause 26, and (b) the Class of Supplier / Local Content declaration, since **MII Purchase Preference is enabled ("Yes") for this bid**: only Class-I (≥50% local content) and Class-II (≥20% but <50% local content) Local Suppliers as per the Public Procurement (Preference to Make in India) Order, 2017 (dated 04.06.2020/16.09.2020, as amended) are eligible to bid; Non-Local suppliers are not eligible, except that eligible Micro and Small Enterprises shall be permitted to participate.

Purchase Preference parameters published in the GeM bid:

- MII Purchase Preference: up to L1+20%, for a maximum of 50% of bid quantity, to eligible Class-I/Class-II Local Suppliers
- MSE Purchase Preference: up to L1+15%, for a maximum of 25% of bid quantity/amount, to eligible MSE OEMs/Service Providers (manufacturer/OEM only; traders excluded)

8. Price Reasonability Certificate

The bidder shall submit a Price Reasonability Certificate, strictly in accordance with **ANNEXURE – VI**, confirming that prices quoted are reasonable, competitive, and consistent with prevailing market/GeM prices.

9. Bid Specific Annexure (Additional Terms & Conditions Compliance)

The bidder shall submit an item-wise compliance statement against the Option Clause and all Additional (Mandatory) Specification Parameters published in the GeM bid, strictly in accordance with **ANNEXURE – VIII**.

10. Statutory Certification

As BIS Certification is marked **"Required: Yes"** in the GeM Bid Document, the bidder shall submit valid BIS registration/compliance evidence for the offered Interactive Panel (and the bundled UPS/camera, where a BIS/CRS scheme is applicable to such items) as part of Appendix – A.

PART – E : BID SUBMISSION GUIDELINES

1. Mode of Submission

1.1 The entire bid process shall be conducted online only through the Government e-Marketplace (GeM) portal (https://gem.gov.in) under Bid No. GEM/2026/B/8140558.

1.2 wherever applicable, shall be submitted strictly as per GeM rules, either through Demand Draft (DD)/surety bond, or a valid OEM-based MSME/NSIC/DPIIT Startup exemption, as applicable.

1.3 No physical copy of the bid document shall be accepted.

1.4 Each document shall be uploaded only under the correct GeM upload button, in clear, legible, searchable PDF format, duly signed and stamped by the Authorized Signatory.

1.5 Incomplete, illegible, wrongly tagged, or missing documents may result in rejection of the bid during technical evaluation without further correspondence.

2. Submission Deadline & Language

- The bid must be submitted on or before the closing date and time specified in the GeM bid document; any submission after the deadline shall be rejected automatically by the system.
- All bid-related documents, annexures, and declarations must be submitted in English, clearly typed or printed, and digitally signed by the Authorized Signatory of the bidder.

A. Online Submission on GeM Portal

Sr.	Purpose	Indicative GeM Upload Button*	Documents to Attach
1.	Financial Capacity & Turnover Eligibility	Bidder Turnover / Financial Eligibility	ANNEXURE–I (single consolidated PDF), CA certificates, OEM MSME/Startup certificate (if applicable)
2.	Past Experience / Past Performance	Experience Criteria / Past Performance	ANNEXURE–II (single consolidated PDF), Work Orders, Completion/Payment Proofs
3.	Bidder Information, OEM Authorization, Bank Details & Escalation Matrix	OEM Authorization Certificate / Additional Documents	ANNEXURE–III, PAN, GST, Certificate of Incorporation, OEM Authorization
4.	Land Border & Class of Supplier / Local Content Declaration	Additional Documents	ANNEXURE–IV
5.	Price Reasonability Certificate	Additional Documents	ANNEXURE–V
6.	Bid Specific Annexure / ATC Compliance	Additional Doc 1 (Requested in ATC)	ANNEXURE–VI
7.	Technical Compliance to BoQ Specification	Compliance of BoQ specification and supporting document	ANNEXURE–VII (Technical Specification & Compliance Sheet).

Mandatory Documents to be Uploaded

The following documents shall be uploaded in clearly numbered sequence, matching the order of Annexures in this bid document:

- Duly filled and signed annexures, declarations, and certificates as mentioned in this bid document
- Proofs and supporting documents as required in each Part (e.g., OEM certificate, EMD, work orders, PAN, GST, etc.)
- All pages shall be clearly numbered in the order of references provided in the bid
- All documents shall be submitted in PDF format and must be legible and properly scanned

Important Notes for Annexures & Document Submission

1. All Annexures shall be fully filled, signed, stamped, and page-numbered. Annexure numbering shall strictly match this bid document.

2. All supporting documents shall be self-attested by the Authorized Signatory.

3. No price/rate/financial quote shall be mentioned in any Annexure or technical document. Prices shall be entered only in the GeM BoQ/Financial Bid.

4. All uploaded files shall be in clear, legible, searchable PDF format.

5. Documents must be uploaded strictly under the correct GeM upload button. Wrong tagging or misplacement may lead to rejection.

6. Incomplete or ambiguous bids are liable to be rejected. If any required document is missing or invalid, the bid will be considered non-responsive.

7. The University reserves the right to accept or reject any or all bids, or to cancel the bidding process, without assigning any reason.

8. In case of any inconsistency between this bid document and GeM portal terms, the GeM terms shall prevail.

9. Bidders shall additionally note the Reverse Auction (RA) parameters published in the GeM bid: RA is enabled, RA Qualification Rule is "H1 – Highest Priced Bid Elimination", minimum number of bids to disable automatic bid extension is 3, auto-extension is for 3 days with a maximum of 1 auto-extension, and 3 days are allowed for technical clarifications during technical evaluation.

ANNEXURE – I

DECLARATION OF AVERAGE ANNUAL TURNOVER & EXEMPTION ELIGIBILITY

(To be printed on bidder's letter head and signed by the authorized signatory)

A. General

This Annexure is applicable to the Product bid on GeM (Bid No. GEM/2026/B/8140558 – Interactive Panels with CPU). For the purpose of eligibility evaluation:

- Turnover of the OEM and/or Bidder shall be considered, as permitted in the bid.
- MSME / NSIC / DPIIT Startup exemption shall be applicable ONLY to the OEM.
- MSME / Startup registration of the Seller / Trader / Authorized Dealer (where Seller is not OEM) shall NOT be considered for exemption.

Part A – Declaration of Turnover (Last Three Financial Years)

(To be filled by ALL bidders, even if exemption is claimed. Minimum required average turnover of Bidder: **₹ 1,50,000/-**; Required average turnover of OEM (last 3 years): **₹ 9,00,000/-**)

A-1. Turnover of the Bidder (Seller on GeM)

Financial Year	Annual Turnover (₹)	CA Certification Attached (Yes/No)
FY 2023–24		
FY 2024–25		
FY 2025–26		
Average Annual Turnover (Bidder)		
Required Turnover as per Bid: ₹ 1,50,000/-		

Attachment: CA-certified Turnover Certificate of the Bidder (self-attested)

A-2. Turnover of the OEM

Financial Year	Annual Turnover (₹)	CA Certification Attached (Yes/No)
FY 2023–24		
FY 2024–25		
FY 2025–26		
Average Annual Turnover (OEM)		
Required Turnover as per Bid: ₹ 9,00,000/-		

Attachment: CA-certified Turnover Certificate of the OEM (self-attested)

A-3. Turnover Eligibility Confirmation (Tick one)

☐OEM turnover alone satisfies the turnover requirement

☐Bidder turnover alone satisfies the turnover requirement (only if Bidder is OEM)

☐Combined consideration of Bidder & OEM turnover satisfies the requirement (where expressly permitted)

Part B – Exemption from Turnover

We seek exemption from the Turnover Requirement, wherever permitted under applicable Government/GeM policy.

Basis of Exemption :

☐MSME – Udyam Registered (OEM) ☐NSIC Registered (OEM) ☐DPIIT-Recognized Startup (OEM)

Attachment: Valid OEM MSME-Udyam / NSIC / DPIIT Startup Certificate (self-attested)

Important: *MSME / Startup registration of the Seller / Trader / Authorized Dealer (where Seller is not OEM) shall NOT be considered for any exemption.*

Part C – Mandatory Disclosure Note (Applicable Even Under Exemption)

Even if the Bidder claims exemption from the turnover requirement, actual annual turnover details of the Bidder and OEM (as applicable) shall be compulsorily declared and supported by CA-certified turnover certificates, even if such turnover is below the minimum turnover requirement prescribed in the bid. Claim of exemption does not dispense with the requirement of full disclosure.

Part D – Document Consolidation & GeM Upload Instruction (Mandatory)

The bidder shall create ONE single consolidated PDF file only, containing:

1. Duly filled, signed and stamped ANNEXURE – I
2. CA-certified Turnover Certificate of the Bidder
3. CA-certified Turnover Certificate of the OEM (where applicable)
4. OEM MSME/NSIC/DPIIT Startup Certificate (only if exemption is claimed)

Place: _____ **Date:** _____

Authorized Signatory

(Name, Designation, Signature & Seal of Bidder)

ANNEXURE – II

DECLARATION OF PAST EXPERIENCE & PAST PERFORMANCE

(To be printed on bidder's letter head and signed by the authorized signatory)

A. General

Required past experience: **3 (three) years** of regular manufacture/supply of same or similar category product to a Central/State Govt Organization/PSU/Autonomous Institution/Public or Private sector; Required Past Performance: supply of **40% of bid quantity** in at least one of the last three financial years, before the bid opening date.

Part A – Declaration of Past Experience & Performance (To be filled by ALL bidders)

A-1. Minimum Work Requirement (Tick applicable option)

☐ One similar completed work of 35% of bid value

☐ Two similar completed works of 20% of bid value each

☐ Three similar completed works of 15% of bid value each

A-2. Past Experience of the Bidder (Seller on GeM) / OEM (Maximum 5 orders)

Sr.	Client Name & Address	Work Order No. & Date	Description of Work	Order Value (₹)	Completion/Payment Proof Attached (Y/N)
1					
2					
3					
4					
5					

Attachment (any one per work order): Completion Certificate issued by client, Payment Proof (Bank Statement/TDS/Advice Copy), or Copy of relevant Work Order/Purchase Order.

A-3. Past Performance Confirmation (40% of Bid Quantity, 25 units, in any one of last 3 FYs)

Financial Year	Quantity Supplied (same/similar category)	% of Bid Quantity (Bid Qty = 25)
FY 2023–24		
FY 2024–25		
FY 2025–26		

Part B – Exemption from Past Experience / Past Performance (OEM Only)

We seek exemption from the Past Experience/Past Performance Requirement, under Gujarat State Procurement Policy, 2024 and applicable GeM policy.

Basis of Exemption (OEM ONLY – tick one):

☐MSME – Udyam Registered (OEM) ☐NSIC Registered (OEM) ☐DPIIT-Recognized Startup (OEM)

Attachment: Valid OEM MSME-Udyam / NSIC / DPIIT Startup Certificate (self-attested)

Part C – Mandatory Disclosure Note (Applicable Even Under Exemption)

Even if the Bidder claims exemption, the existing details of the Bidder and OEM (as applicable) shall be compulsorily declared and supported by documentary evidence, even if below the minimum requirement.

Final Declaration

I/We hereby declare that all information furnished above is true, correct, and complete; the experience details pertain to actual supplies of similar or comparable products; MSME/Startup exemption, if claimed, pertains only to the OEM; and we agree to submit any additional documents or clarifications sought by VNSGU during evaluation.

Place: _____ **Date:** _____

Authorized Signatory and Seal

(Name, Designation, Signature & Seal of Bidder)

Note: *Exemption from past experience, turnover or EMD shall be applicable only if the bidder's MSME/NSIC/DPIIT Startup status is valid and reflected as 'Verified/Active' on the GeM portal at the time of bid submission.*

ANNEXURE – III

BIDDER INFORMATION, OEM AUTHORIZATION, BANK DETAILS, ESCALATION MATRIX & CONSOLIDATED ACCEPTANCE OF BID CONDITIONS

(To be printed on bidder's letter head and signed by the authorized signatory)

Part A – Bidder Information

Sr.	Particulars	Bidder's Response
1	Name of Firm / Company	
2	Legal Status (Proprietorship / Partnership / LLP / Pvt. Ltd. / Ltd. / Others)	
3	Year of Establishment	
4	Registered Office Address	
5	Communication Address (if different)	
6	Authorized Signatory – Name	
7	Designation	
8	Contact Number	
9	Email ID	
10	OEM Name & Product Category	Interactive Panels with CPU
11	OEM Authorization Reference (if applicable)	

Part B – Statutory & Registration Details

Sr.	Details	Bidder's Response
1	GST Registration Certificate No.	
2	PAN Number	
3	MSME / Startup Registration (if applicable)	
4	Class of Supplier (Class-I / Class-II / Non-Local, as per Local Content)	
5	Certificate of Incorporation / Registration Proof (Yes/No enclosed)	
6	Any other (please specify)	

Part C – Bank Details for Payment

Sr.	Details	Bidder's Response
1	Name of the Bank	
2	Branch Address	
3	Account Holder's Name	
4	Account Number	
5	IFSC Code	
6	MICR Code (if available)	

Part D – Escalation Matrix for Critical Issue Resolution

Level	Name of Contact Person	Designation	Email Address	Mobile Number	Response Time (Hrs)
Level 1 (Primary support contact)					
Level 2 (Escalation if Level 1 fails)					
Level 3 (Senior Management / Nodal Officer)					

Part E – OEM Authorization / OEM Self-Certification

(To be printed on the OEM's letterhead and signed by an authorized signatory of the OEM, where the bidder is not the OEM)

We, [Name of OEM], having our registered office at [OEM Address], are the Original Equipment Manufacturer (OEM) of Interactive Panels with CPU. We hereby confirm that:

☐We are participating directly as OEM in the referenced bid; OR

☐We authorize [Name of Bidder], having its registered office at [Bidder Address], to supply our products, carry out installation, testing and commissioning, and provide after-sales service, warranty support, and spare parts.

We confirm that the products supplied under this bid shall be covered under the standard warranty and technical support of the OEM, and undertake full responsibility for quality, performance, warranty, and service obligations.

(Optional – recommended) We further confirm that we have a fully functional service/support centre in the State of Gujarat to provide timely warranty and maintenance support:

Service Centre Address: _____ | Contact Person: _____ |

Phone/Email: _____

This certificate is valid for the purpose of participating in the bid titled "Procurement of Interactive Panels (01") with Inbuilt CPU, 25 Nos." issued by Veer Narmad South Gujarat University vide Bid No. GEM/2026/B/8140558 dated 19-09-2026, and shall remain valid for the duration of the contract and warranty period.

Part F – Consolidated Acceptance & Undertaking

We, the undersigned bidder, hereby unconditionally declare and confirm that:

1. We have read, understood and accepted the complete Scope of Work (Part – A).

2. We have read, understood and accepted the GeM General Terms & Conditions (GTC) and the applicable Product SLA (Part – B).

3. We have read, understood and accepted the Payment Terms specified in this bid document (Part – C) and on the GeM portal.

4. We agree that the detailed technical specifications and compliance parameters are provided separately in Appendix – A (Technical Specification & Compliance Sheet), which forms an integral part of this bid, and we confirm that the product(s) offered by us fully comply with the requirements specified therein, without deviation (or with deviations expressly declared and justified).

5. We accept the Option Clause and all Additional (Mandatory) Specification Parameters set out in Annexure – VIII.

6. We agree to furnish the Electronic Performance Bank Guarantee (ePBG) of **5% of the order value, valid for 38 months**, as required under the GeM bid, within the prescribed timeline.

7. We confirm compliance with all Central & State laws, statutory requirements, GeM rules, GFR 2017, the Public Procurement (Preference to Make in India) Order, 2017, and the Gujarat State Procurement Policy, 2024, including the Labour Codes compliance requirement stated in the GeM bid document.

8. We certify that all information furnished by us in this bid is true, correct, and complete, and that providing false or misleading information may lead to disqualification of our bid or termination of contract.

Part G – Upload / Attachment Instructions (Mandatory)

The following documents shall be self-attested and uploaded on GeM under Technical Documents:

- PAN Card and GST Registration Certificate
- Certificate of Incorporation / equivalent registration proof
- OEM Authorization Letter (if applicable)
- MSME / NSIC / DPIIT Certificate of OEM (if applicable)
- This duly signed ANNEXURE – IV

Final Declaration

I/We hereby certify that the information furnished above is accurate and complete and binding on us. We agree to provide updated contact details promptly in case of any changes, and confirm that we are compliant with all applicable laws, rules, and regulations required for participation in this bid.

Place: _____ **Date:** _____

Authorized Signatory

(Name, Designation, Signature & Seal of Bidder)

ANNEXURE – IV

DECLARATION ON LAND BORDER SHARING COUNTRY & CLASS OF SUPPLIER / LOCAL CONTENT (MII)

(To be printed on bidder's letter head and signed by the authorized signatory)

Note: *The Non-Blacklisting & Integrity Declaration has now been detailed separately as ANNEXURE – VII and is required to be executed on a Non-Judicial Stamp Paper. This Annexure – V covers only the Land Border and Class of Supplier / Local Content (Make in India) declarations, which are of particular importance for this bid since MII Purchase Preference is enabled.*

Part A – Declaration Regarding Land Border Sharing Country

(Rule 144(xi) of GFR, 2017, as amended, and GeM GTC Clause 26)

I/We hereby declare (tick as applicable):

☐We are not from a country which shares a land border with India, as defined under Rule 144(xi) of the General Financial Rules (GFR), 2017 and subsequent amendments issued by the Government of India.

☐We are from a country which shares a land border with India, and we are registered with the Competent Authority as notified by the Government of India. A copy of the valid registration certificate issued by the Competent Authority (Ministry of Home Affairs, Government of India) is enclosed.

I/We understand that misrepresentation or suppression of facts under this declaration shall render the bid liable for rejection and may also lead to cancellation of contract, if awarded, and further legal action.

Place: _____ **Date:** _____

Authorized Signatory and Seal

(Name, Designation, Signature & Seal of Bidder)

Part B – Class of Supplier / Local Content Self-Certification by OEM (Mandatory for this Bid)

(As per MeitY OM No. W-43/4/2020-IPHW-MeitY dated 06.12.2021, Public Procurement (Preference to Make in India) Order, 2017 dated 04.06.2020 as amended, and GPP 2024. To be printed on OEM's letterhead and signed by the OEM's authorized signatory.)

Since MII Purchase Preference is enabled ("Yes") for this bid, only Class-I and Class-II Local Suppliers are eligible to participate; Non-Local Suppliers are not eligible to participate, except eligible Micro and Small Enterprises.

To

The Registrar Veer Narmad South Gujarat University Udhna–Magdalla Road, Surat – 395007, Gujarat, India

Subject: Self-Certification of Local Content – Interactive Panels with CPU

We, [Name of OEM], having our registered office at [OEM Address], are the Original Equipment Manufacturer (OEM) of the Interactive Panels offered in this bid (GEM/2026/B/8140558). We hereby certify that the products quoted comply with the Public Procurement (Preference to Make in India) Order, 2017, as amended, and the MeitY OM No. W-43/4/2020-IPHW-MeitY dated 06.12.2021.

Details of Local Content

Product / Category	Local Content (%)	Classification (tick)	Location(s) of Value Addition (State, India)
Interactive Panel with CPU		☐Class-I (≥50%) ☐Class-II (≥20%, <50%)	

We declare that the calculation of local content has been done in compliance with MeitY guidelines and does not include GST or other indirect taxes. We further declare that we have a service centre operational in the State of Gujarat for post-sale warranty and service support. This certificate is valid for the entire contract period.

Place: _____ **Date:** _____

Authorized Signatory (OEM) and Seal

(Name, Designation, Signature & Seal of Bidder)

ANNEXURE – V

NON-BLACKLISTING & INTEGRITY DECLARATION

(To be printed on bidder's letter head and signed by the authorized signatory)

AFFIDAVIT / DECLARATION

I/We, the undersigned, Authorized Signatory of M/s. _____, having its registered office at _____, being a bidder participating in GeM Bid No. GEM/2026/B/8140558 dated 09-10-2026, for procurement, supply, installation, commissioning and comprehensive warranty support of Interactive Panels (98") with Inbuilt CPU (01 Nos.) for Veer Narmad South Gujarat University, Surat, do hereby solemnly affirm and declare as under:

1. That our firm/company has NOT been blacklisted, debarred, suspended, or banned from participating in any procurement process by any Central or State Government Department, Public Sector Undertaking (PSU), Autonomous Institution, University, or Government Agency (including Government e-Marketplace [GeM]) in India, as on the date of bid submission.

2. That no criminal proceedings are pending against the bidder or any of its directors/partners/proprietors which would affect our ability to participate in public procurement.

3. That our firm/company has not been convicted by any Court of Law for any offence involving moral turpitude or under any statute connected with a procurement/tender/contract with the Government or any of its instrumentalities.

4. That no vigilance case / investigation by any statutory or Government authority is pending against our firm/company or its directors/partners/proprietors, which would render us ineligible to participate in this bid.

5. That we have not been involved in any collusive bidding or anti-competitive practice in respect of this or any other tender/bid.

6. That we understand that if any part of this declaration is found to be false or misleading at any stage, the bid may be rejected, or the contract may be terminated forthwith without any liability on the part of the Procuring Entity (Veer Narmad South Gujarat University), in addition to forfeiture of EMD/Performance Security and any other action permissible under law, including but not limited to blacklisting/debarment and criminal prosecution.

7. That this declaration is given in respect of and forms an integral part of our bid submitted against GeM Bid No. GEM/2026/B/8140558, and shall remain binding on us throughout the bid validity period, and if awarded, throughout the currency of the resultant contract.

Place: _____ **Date:** _____

Authorized Signatory (Name, Designation & Seal)

(Name, Designation, Signature & Seal of Bidder)

ANNEXURE – VI

PRICE REASONABILITY CERTIFICATE

(To be printed on bidder's letter head and signed by the authorized signatory)

To

The Registrar Veer Narmad South Gujarat University Surat – 395007, Gujarat, India

Subject: Price Reasonability Certificate – GeM Bid No. GEM/2026/B/8140558 (Interactive Panels with CPU)

Dear Sir/Madam,

We hereby certify that:

1. The rates quoted in our bid are reasonable and justified, based on prevailing market rates, product specifications, and associated services offered.

2. The offered price is comparable to the price of similar goods/services supplied to other Government organizations, PSUs, or reputed private institutions, has not been increased for the current tender, and is consistent with prices offered in other recent bids or supply orders.

3. We also confirm that no lower price has been quoted for the same product or service to any Government/PSU/Autonomous institution or any buyer on GeM in the last six months for comparable quantity and terms.

4. In the event of discovery of any lower quoted price for the same specification elsewhere under similar conditions, we agree that the University may take appropriate action, including price reduction or disqualification.

We assure full cooperation and submission of supporting documents, invoices, or client POs if required by the audit or evaluation committee.

Sincerely,

Place: _____ **Date:** _____

Authorized Signatory (Name & Seal)

(Name, Designation, Signature & Seal of Bidder)

APPENDIX – VII : TECHNICAL SPECIFICATION & COMPLIANCE SHEET

(To be printed on bidder's letter head and signed by the authorized signatory)

The bidder shall indicate, against each parameter below, the specific value/model offered (selected from the GeM-permitted values, or as applicable) and confirm compliance, and shall enclose supporting technical/OEM catalogue evidence. This Appendix forms an integral part of the bid and of Annexure – IV (Consolidated Acceptance).

Sr. No.	Section	Technical Parameter	Minimum Specification	Comply (YES/NO)
1.	Display	On-Site Warranty	3 Years	
2.	Display	Display Technology	In-Plane Switching (IPS)	
3.	Display	Resolution	4K UHD (3840 x 2160 Pixels)	
4.	Display	Brightness	450 Nits	
5.	Touch System	Touch Technology	Infrared (IR)	
6.	Touch System	Touch Points	20 Points or higher	
7.	Inbuilt CPU	Processor	4 Core or higher	
8.	Inbuilt CPU	RAM / Storage	4 GB or higher	
9.	With OPS CPU	Operating System	Latest Windows	
10.	Connectivity	HDMI Ports	2 Input, 1 Output	
11.	Connectivity	Wireless	Inbuilt Wi-Fi (802.11n) & Bluetooth (v5.2) or higher	
12.	Audio & Extras	Speakers	Inbuilt Speakers	

**Bidders offering the Interactive Panel must also comply with all Additional Specification Parameters listed in GeM bid technical specifications as published in the GeM Bid Document, in addition to the base category specifications.*

Place: _____ **Date:** _____

Authorized Signatory

(Name, Designation, Signature & Seal of Bidder)